

Frequently Asked Questions

Q: Will my credits from ITT transfer to another institution?

A: It is up to the institution to which you are applying to determine which courses it will accept for transfer. We encourage you to speak with enrollment and financial aid officials at each school at which you are interested in applying in order to determine your best option. Be sure to get copies of your transcript to take with you. You can also visit CollegeTransfer.Net to search for course equivalencies to see how your coursework might transfer to another institution.

Q: Do other institutions in my area offer programs similar to the one I was enrolled in at ITT?

A: [Here](#) is a list of similar, but not necessarily identical, programs offered by colleges in South Carolina. Each college will determine independently the comparability of their courses versus courses completed at ITT. Therefore, this list does not imply a guarantee of transfer of credit to the listed program at a particular college. The list of programs should be consulted periodically for updates as further information becomes available. (Updated 11/16/2016)

Q: How do I access my transcript or student records from ITT?

A: ITT has entered into a contract with Parchment, a digital credential service, to be the official record provider for all ITT-issued credentials, including transcripts and diplomas. The Commission will not take custody of SC student records at this point. To request your transcript, visit <http://itt-tech.info/> and click “Transcript Requests” or request your transcript from [Parchment](#) directly. Due to current demand, Parchment expects that it will take two to four weeks to fulfill transcript requests.

For the time being, students may still access their electronic records through the [ITT Student Portal](#). It might be helpful to have an unofficial transcript to take to other institutions while you wait for your official transcript request to be filled.

Updated 9/13/2016

Q: Will I get my money back?

A: Students enrolled at ITT at its time of closure or who withdrew within 120 days of its closure might be eligible for a closed school loan discharge through the U.S. Department of Education. Click [here](#) to learn more about the process.

The Commission requires all institutions that it licenses (such as ITT) to hold a surety bond payable to the Commission. The bond proceeds are used for the benefit of students who suffer financial losses of tuition and fees prepaid to an institution that closes. Students who prepaid tuition and fees to an ITT campus in SC for instruction they did not receive due to the timing of ITT’s closure might be eligible for a refund from the surety bond held by the Commission. The amount of the refund will depend upon the amount of the surety bond for that campus and the number of students who file claims against the bond.

Q: What is a surety bond?

A: A surety bond or surety is a promise by a surety or guarantor to pay one party (the obligee) a certain amount if a second party (the principal) fails to meet some obligation, such as fulfilling the terms of a contract (source: https://en.wikipedia.org/wiki/Surety_bond). In this case, ITT (the principal) was required to pledge surety bonds to the Commission (the obligee). Upon the closure of an institution licensed by the Commission, the Commission can use surety bonds funds to pay refunds of unearned tuition and fees, to pay for or subsidize the cost of providing facilities and instruction for students to complete their programs, or to pay expenses to store and maintain records of these students.

Q: What are unearned tuition and fees?

A: Unearned tuition and fees are the tuition and fees prepaid by a student to an institution. If you paid for a course of instruction that you did not complete due to the timing of ITT's closure, you might be due a refund of unearned tuition.

Q: How can I make a claim against the surety bond for a refund of my unearned tuition and fees?

A: The Commission is in the early stages of determining the amounts of unearned tuition and fees owed to students who were enrolled at the campuses in Columbia, Greenville, Myrtle Beach, and North Charleston. We will send a notice to students via email once we have this information. In the meantime, please send your name, physical address, phone number, and email address to ittstudents@che.sc.gov. We will compare the information you send us to our records to be sure we have your most current contact information on file.

Q: What is the impact on my GI Bill benefits?

A: According to the Veterans Benefits Administration of the U.S. Department of Veterans Affairs (VA), it is important that you understand that you can no longer receive GI Bill benefits, including the monthly housing allowance, for any future classes at ITT. Even if your enrollment for the upcoming term was already submitted to VA for classes at ITT beginning after the end of the summer quarter, VA cannot pay for it. This includes payments under any GI Bill benefit program including the Post-9/11 GI Bill and the Survivors' and Dependents' Educational Assistance Program. VA does not have the legal authority to restore any GI Bill benefits you have used to attend ITT, even if you are not finished with the classes this term. You are, however, free to pursue your education goals at another school or training facility. As you know, finding another school where you can complete your educational objectives may take time as not every school offers the same programs as ITT. Also, it is not guaranteed that another school offering the program you are pursuing will accept transfer credits from ITT. Please keep in mind that VA cannot restore your GI Bill benefits used at ITT.

Q: What is the VA doing?

A: The Veterans Benefits Administration is notifying current ITT students like you. Also, the Veterans Benefits Administration is actively monitoring this situation and continues to work with the US Department of Education to assess any further developments regarding ITT and any associated impact on the delivery of GI Bill benefits.

Q: Where can I call to get additional information for veterans?

A: Please feel free to contact the VA Education Call Center at 1-888-442-4551 (Monday – Friday, 7 a.m. – 6 p.m. CST). While the VA cannot counsel you on which school to attend and why, please call with any questions about your GI Bill benefits and remaining entitlement. You may also visit the [GI Bill website](#)

You can also join the conversation on the [VA Facebook page](#) or follow on [Twitter](#).

The Veterans Benefits Administration requests that you stay in touch for updates. The following link will provide updated information as it becomes available.

<https://studentaid.ed.gov/sa/about/announcements/itt>

Resources:

The VA GI Bill Comparison Tool can help you review and compare alternatives to ITT to continue your education goals. You must transfer to a new school approved for the GI Bill to continue receiving VA education benefits, including the monthly housing allowance under the Post-9/11 GI Bill. You may also visit the [Debt Management](#) Center on the Department of Veterans Affairs website.

Q: Where can I find information from the U.S. Department of Education?

A: For important information regarding ITT’s closure, visit the Department’s [Federal Student Aid page](#). This page provides information about a schedule of webinars the Department is hosting for students of ITT.

The U.S. Department of Education has posted several updates to its blog, including a [letter from the Secretary of Education](#) to ITT students, FAQs related to the [actions it took](#) against ITT, and [advice to students for moving forward](#). For more blog posts, visit [Homeroom: The Official Blog of the U.S. Department of Education](#). Updated on 09/27/2016.

The U.S. Department of Education has created a [website](#) for students at closing colleges including ITT students.

Q: Where can I find information from ITT’s accrediting agency?

A: ITT’s accrediting body, ACICS, has posted information on its [website](#).

Press Releases

Click [here](#) to view the Commission’s press release about ITT.